SECURITY COUNTERS

For professional customer service in banks and post offices and

Security in 0.4 seconds for your employees
Secure Service!

Banks, petrol stations, casinos, jewellers, pawn shops and public authorities are all exposed to the danger of attacks and assaults.

When new buildings and conversions are planned these days, great emphasis is placed on being customer-friendly and on personal contact. The design of the fittings plays a very important part in this, of course.

SITEC security counters integrated into the service area combine customer friendliness and design with the employees’ wish to be safe.

The bullet-resistant fast-rising screen, which closes within a fraction of a second, protects employees from dangerous attacks.

- **Normal State:**
  Customer-friendly service at an open counter. The security glazing/screen is hidden in the counter.

- **Under Threat:**
  The security counter is activated. The fast-rising glazing/screen instantly closes the area above the desk. The employees are protected.

- **Night time operation:**
  The security glazing is closed as a precaution. Customers are served via the integrated pass-through. Personnel are protected from attacks.

With closed screen banks can use the customer area as self-service room.
Always on the safe side!

ADVANTAGES

- Atmosphere of open, customer-friendly service
- Even confidential conversations are possible at the open counter. This is not the case where there is permanently closed, strengthened glazing.
- More effective conversations. Forms/contracts supporting the services can be explained by the employee at the counter and handed over directly to the customer.
- The security screen removes the need, as per ‘UVV Kassen’ (accident prevention regulations), for investment in an automatic cash safe.
- The customer service area can be separated from the cash room by the security screen. This creates a separate service area where cash machines and statement printers can be set up for 24 hour service, without needing an additional room.
- The SITEC security counter is the cost-effective alternative to having a safe, as well as closed, strengthened glazing.

OPTIONS

- Screen closes slowly, e.g. for night time operation.
- The cover plate of the security screen can be matched to the counter design, thereby making it completely inconspicuous.
- Upon request, the security glazing can be supplemented with Privalite glass. In the event of an attack, the glazing is then opaque so that no eye contact can be made with the employee area.
- Several counters can be fitted together – even ‘corner’ designs.
- Special dimensions upon request.

Security Counter P 3001
Standing counter (H = 1,000 mm)
With fast-rising, bullet-resistant steel screen in accordance with FB4

Security Counter P 3001
Seated counter (H = 750 mm)
With fast-rising, bullet-resistant steel screen in accordance with FB 4

Glass Security Counter P 3300
Standing counter (H = 1,050 mm)
With fast-rising strengthened glazing up to bullet-resistance class BR4/NS. Customer service can be continued even when it is closed.

Security Counter P 3300
with integrated pass-through
Technical Details

Drive - Connection - Security

A compressor provides the supply of compressed air. If it is to be installed directly in the cash office, it can be supplied in an extra quiet version. The compressor only works for a few minutes each day.

Both the counter and the compressor location need to have a 230V power socket.

If there is a power cut, batteries supply back up power – thereby ensuring that the unit continues to function.

Even if the compressor fails, there is a pressurised air reserve to ensure that the unit can be activated once or twice more.

The SITEC P3001 security counter’s frame and screen are designed in accordance with bullet-resistance class FB4.

The glazing in the P3300 security counter can be up to bullet-resistance class BR4/NS.

A fixed steel plate guarantees the bullet resistance of the lower area of the counter.

The unit is supplied as a complete frame construction, which can be separated for transportation.

We can offer an appropriate solution for any requirements you may have.

We look forward to receiving your inquiry!

Control and Display Panel

The SITEC security counter can be activated from any workstation.

The following controllers are available:

- Foot strip
- Remote
- Additional button
- Money clip

The control panel clearly indicates the status of the unit by a number of green and red illuminated diodes.

The controllers are automatically checked. If a controller or a cable is faulty, this is shown on the control panel.

Monitoring of the following is always guaranteed:

- Air pressure
- Battery condition
- Power supply.

An additional illuminated diode gives a reminder to do the prescribed daily test run.